

## Terms and Conditions of Hire

Please ensure that the following safety instructions are followed

### General

- We will endeavour to arrive at the time agreed to set up the equipment, however Little Tots Soft Play are not responsible for any delay incurred through unforeseen circumstances, i.e. Traffic problems, bad weather etc.
- A £50.00 deposit is required at time of booking with the balance due on arrival of equipment. Payment can be made by either cash or bank transfer. Once the soft play equipment is set up, the safe operation of the equipment becomes the hirers responsibility.
- The Hirer must ensure that all possible steps are taken to avoid damage to the Soft Play equipment.
- A responsible adult (18 or over) must supervise the equipment at all times.
- The Soft Play equipment has an age limit of 6 years, please ensure no one over this age uses the equipment.
- No food or drink to be consumed on the Soft Play.
- All shoes, badges, jewellery must be removed; it is recommended that spectacles are also removed. This also applies to supervising adults.
- Socks must be worn at all times.
- No face paints, party poppers, streamers or silly string must not be used near or on the equipment, as they can permanently stain the equipment.
- No smoking or BBQ's near the Soft Play.
- We cannot be responsible for any underground services damaged by our ground stakes.
- If You have a problem with any of the equipment you have hired from us please inform us immediately on **07866 505349** or **07970827011**.
- In the event of any accident professional medical advice must be sought on the day of the accident and Little Tots Soft Play must be informed within 1 hour of the injury, reports are likely to be requested by the insurance company if a claim arose.
- A Health and Safety report must be completed when Little Tots staff return to collect the equipment.

## Safety

- Climbing, hanging or sitting on the walls of an inflatable is dangerous and must not be allowed, adults should not sit on the walls of the ball pool, as this will cause the walls to collapse and puts undue strain on the joints. All safety mats and ground sheets must be left in place at all times.
- Ensure the equipment is not over crowded, and limit the number depending on age and size of children using it.
- Ride-on's and cars must not be used as "Bumper Cars" whereby children deliberately run into another child's vehicle at any time.
- For safety reasons no water or bubbles should be blown onto the Soft Play equipment.
- Avoid large and small children using the equipment at the same time.
- In the event of heavy rain it is strongly recommend that the equipment is switched off.
- Do not attempt to clean the equipment with anything other than soap water.
- All pets must be kept away from the equipment at all times.

**A £50.00 damage deposit is payable at the time of delivery, this is returned when the equipment is collected in a clean and undamaged state.**

**Adult shoes can seriously damage the equipment and should not be worn at all.**

Name

Date

Signed